JABBLEFISH
AI-POWERED VOICE, DATA & IT

QUICK REFERENCE

Phone feature codes

Dial these codes from any handset or app on your Jabblefish cloud phone system. Keep this page near your phone.

Voicemail

***123**	Access your own voicemail
***124**	Access any mailbox (enter extension + PIN)
***125**	Transfer a caller directly to a voicemail box

Caller ID

***67**	Block your caller ID (all calls)
***68**	Unblock your caller ID
***81**	Block caller ID for the next call only

Availability

***78**	Turn on Do Not Disturb
***79**	Turn off Do Not Disturb
***71** + number	Forward all calls to a number
***72**	Cancel call forwarding
***520 / *521**	Enable / disable Follow Me
***510 / *511**	Enable / disable Group Hunt on your extension

Handling calls

#700	Park the current call
701 to 720	Retrieve a parked call
***8**	Pick up a ringing call in your group
***88** + extension	Pick up a specific ringing extension
***149**	Hear the last caller's number
***130** + location	Speed dial

Greetings & testing

***301**	Record a new greeting
***303**	Modify an existing greeting
***304**	Overwrite an existing greeting
***388**	Test your music on hold
***398**	Echo test (checks your audio path)

Teams & paging

***200 / *201**	Agent log in / log out (call centre)
***555**	Log in/out of a hot desk extension
***600** + group	Page a group
***400** + extension	Page a specific extension

Heading away? Record a temporary greeting with ***304**, then turn on Do Not Disturb with ***78** to send calls straight to voicemail. Turn it off with ***79** when you are back.

Code not working? Some features depend on how your extension is set up. Raise a ticket or start a chat at **helpdesk.jabblefish.ai**, or call **1300 522 253**.

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